

Message: RE: Duplicate Client

✉ RE: Duplicate Client

From Abigail Chisom **Date** Tuesday, January 10, 2017 9:08 AM
To Kraft, Emily
Cc
Journal Recipients Emily.Kraft@oa.mo.gov

 **image001.gif** (4 Kb HTML)  **image002.jpg** (1 Kb HTML)  **image003.jpg** (1 Kb HTML)
 **image004.jpg** (10 Kb HTML)

I will not be billing for any housing for December. I will be doing case management on Thursday, Jan. 12 with [REDACTED].

Abigail Chisom
Assistant Director
Laclede County Pregnancy Support Center
417-532-8555

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Tuesday, January 10, 2017 8:12 AM
To: 'Kristen M. Setterlund, MSW, LCSW'
Cc: 'Abigail Chisom'
Subject: RE: Duplicate Client

Hi Kristen –

I'm showing that [REDACTED] received \$350 in housing assistance on 11/29/16 from LCPSC, but I'm not seeing any other housing assistance billed to A2A under either client from either provider at this point. I don't think it matters which client you bill the housing for, as long as LCPSC isn't also planning to bill for housing that month. Abigail should be able to confirm what other months LCPSC was planning to bill for housing for this client, if any.

Thanks,

Emily Kraft

*Alternatives to Abortion Program Manager
Truman Building, Room 430
Jefferson City, MO 65102
Phone: (573) 522-0003*

From: Kristen M. Setterlund, MSW, LCSW [mailto:KristenS@LFCS.org]
Sent: Monday, January 09, 2017 12:55 PM
To: Kraft, Emily
Subject: RE: Duplicate Client

Hi Emily,

I spoke with the case manager for [REDACTED] and she confirmed the client will be continuing with LCPSC. The case manager let me know that she has also been working with this client's daughter, [REDACTED], for some time, who has already delivered and is in the program. She lives with her mother, [REDACTED]. The case manager agreed to assist the family with rent this month and so we wondered if we should bill that under the daughter or mother before we close her on our end. The case manager said the family received assistance for rent last month, so I wanted to see if that assistance was billed to ATA and if there would be any issue billing this month's rent to ATA. I told the case manager to check with the pregnancy resource center going forward about any assistance requests to make sure there aren't any double billing any household things under two clients.

Thanks,
Kristen

Kristen M. Setterlund, MSW, LCSW
Program Manager
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Toll Free: 1-866-326-LFCS (5327)
KristenS@LFCS.org
www.lfcsmo.org



From: Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]
Sent: Thursday, January 05, 2017 10:00 AM
To: 'Abigail Chisom'; Kristen M. Setterlund, MSW, LCSW
Subject: Duplicate Client

Hi Abigail and Kristen,

I noticed that [REDACTED] is enrolled in A2A through both AFCC and LCPSC. Please have her CM discuss this with her and determine which organization will continue serving her through A2A.

Thanks,

Emily Kraft
Management Analysis Specialist
OA/Division of Personnel
Truman Building, Room 430
Jefferson City, MO 65102
Phone: (573) 522-0003

